



Whitchurch Road  
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Email: [sales@shedcity.co.uk](mailto:sales@shedcity.co.uk)

Phone: 01952 270 070

### Shed & Summerhouse Guarantees

All buildings are covered by a 12-month manufacturers structural guarantee unless they have been affected by one of the issues listed below.

Each of the following components are guaranteed for periods and issues listed below:

Component	Period	Covered
EPDM Rubber Roof	20 Years	Leaks
Coritec Roofing	5 Years	Leaks
Standard Mineral Felt	0 months	N/A
Standard Dip Treated Timber Cladding	2 months	Please see information and maintenance sheet
Waterproof Treated Timber Cladding	12 Months	Please see information and maintenance sheet
Factory Spray Painted Timber Cladding	12 Months	Please see information and maintenance sheet
Tanalised & Waterproof Timber Cladding	15 Years	Rot
Timber Bearers	15 Years	Rot

Guarantee periods can be affected by required maintenance, please see the information and maintenance guides on our website [www.shedcity.co.uk](http://www.shedcity.co.uk).

If you are experiencing a problem that falls into one of the covered issues, please contact us by sending an email to [sales@shedcity.co.uk](mailto:sales@shedcity.co.uk) or a letter to Shed City, Whitchurch Road, Wellington, Telford, TF1 3AG.

You will need to provide order reference number along with your personal details. To speed up the process of rectifying the problem you may wish to include photographs.

During the guarantee period Shed City will repair or replace, using new or refurbished components at no charge, any components that prove defective because of improper material or workmanship, under normal use and maintenance.

Guarantees do not cover any problem that is caused by conditions, malfunctions or damage not resulting from defects in material.